



# ASH-STEVENSON

I N C O R P O R A T E D

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## TEC8112 Product Warranty Sheet Series Architectural Dimmers

Ash-Stevenson Inc. Warranties the TEC8112 series dimmers for a period of FIVE years from date of manufacture. Ash-Stevenson Inc. will replace any dimmer component that malfunctions due to normal wear and tear during that time frame. There is one exception, that is the power handling device (triac or SSR block). Since these devices can be damaged via an external short circuit which is beyond our control, they cannot be warranted, also subsequent damage arising from the TRIAC/SSR block shorting out is not covered under this warranty.

Any warranties implied by any person/distributor shall not be honoured unless stipulated in writing on company letterhead and signed by an authorized company signing officer.

As to servicing cloned/duplicated products, these shall NOT be covered under any circumstances. Products that have been returned for service and are found to be duplications shall be confiscated and the owner of that duplicate shall be made accountable for the duplicate product.

Installation instructions must also be adhered to for full warranty coverage. These are included inside every dimmer shipped.

**Note:** Always return defective parts to the factory "prepaid" with a description of the problem. Call the factory for return authorization. All replacement parts shall be sent out on a COD basis only including shipping. Account adjustments/credit for defective materials shall be made after replacement parts have been received and checked out by your service technician. Ash-Stevenson reserves the right to determine if any negligence or misuse has taken place. This warranty is strictly limited to the replacement of defective materials, any other liabilities are NOT covered by the manufacturer Ash-Stevenson Inc.

Alex Stevenson - Tony Lautenbach